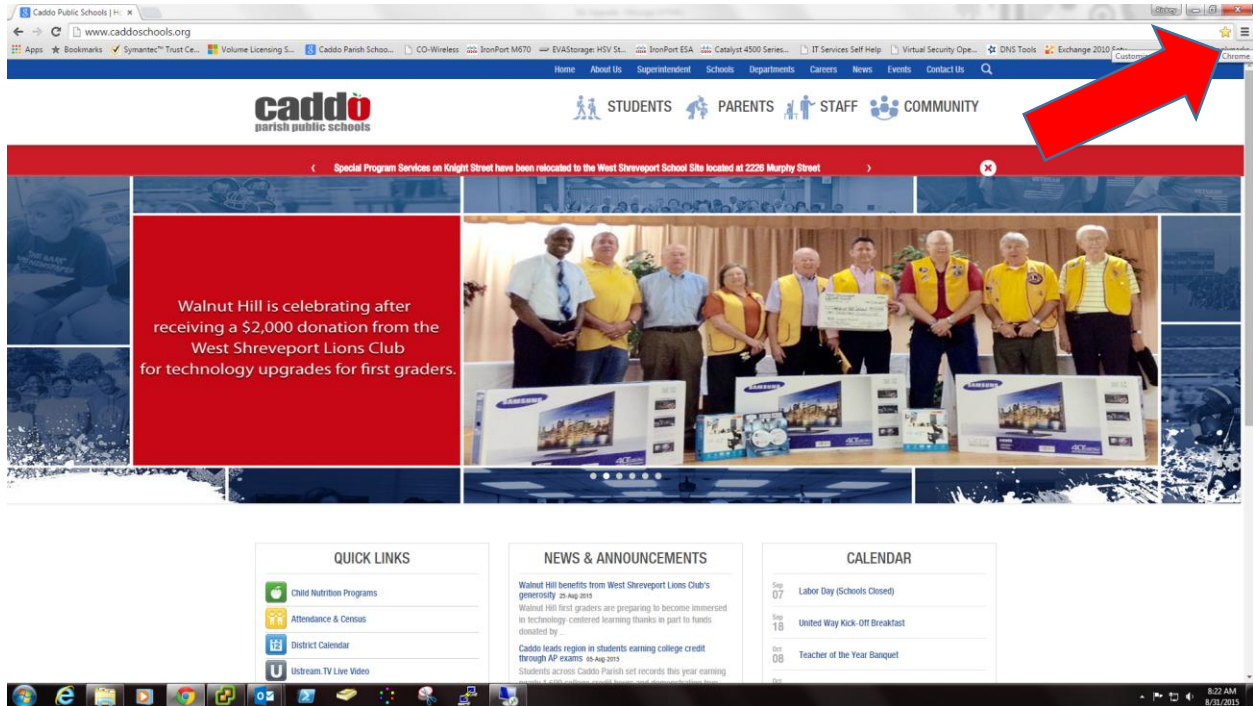


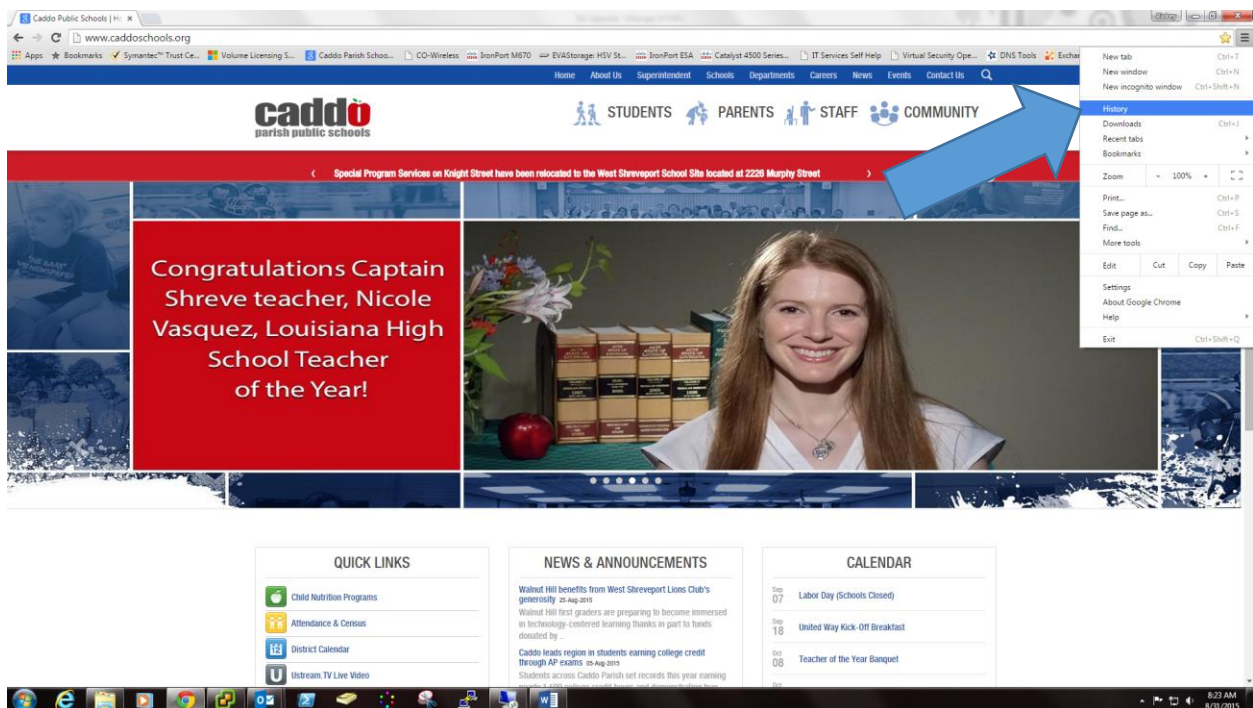
## JCampus Access Issues

If you are experiencing issues accessing JCampus and some of it's functionality, please follow the instructions below.

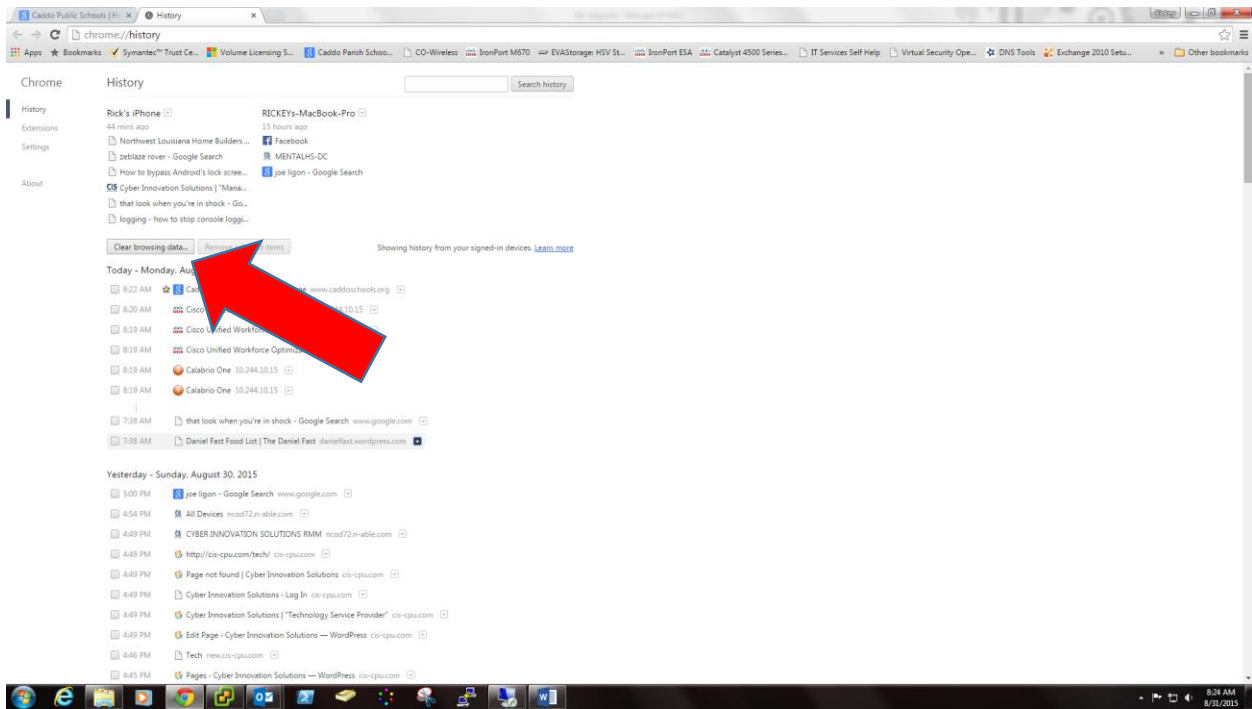
1. Click on the lines in the top right corner of the Google Chrome window.



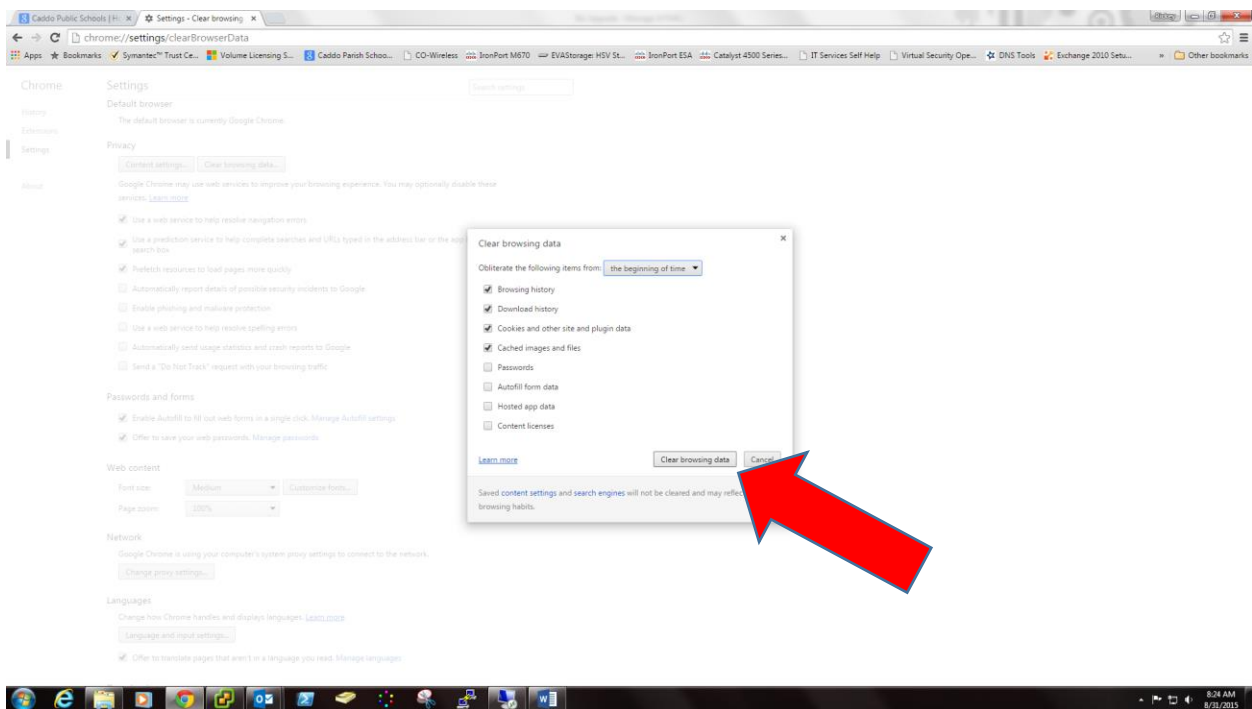
2. Next, click on History, located in the drop down list.



3. Click “Clear browsing data” to bring up the next window.



4. Make sure the first 4 options are selected and click “Clear browsing data.”



5. Close Google Chrome and reopen to proceed logging into JCampus.